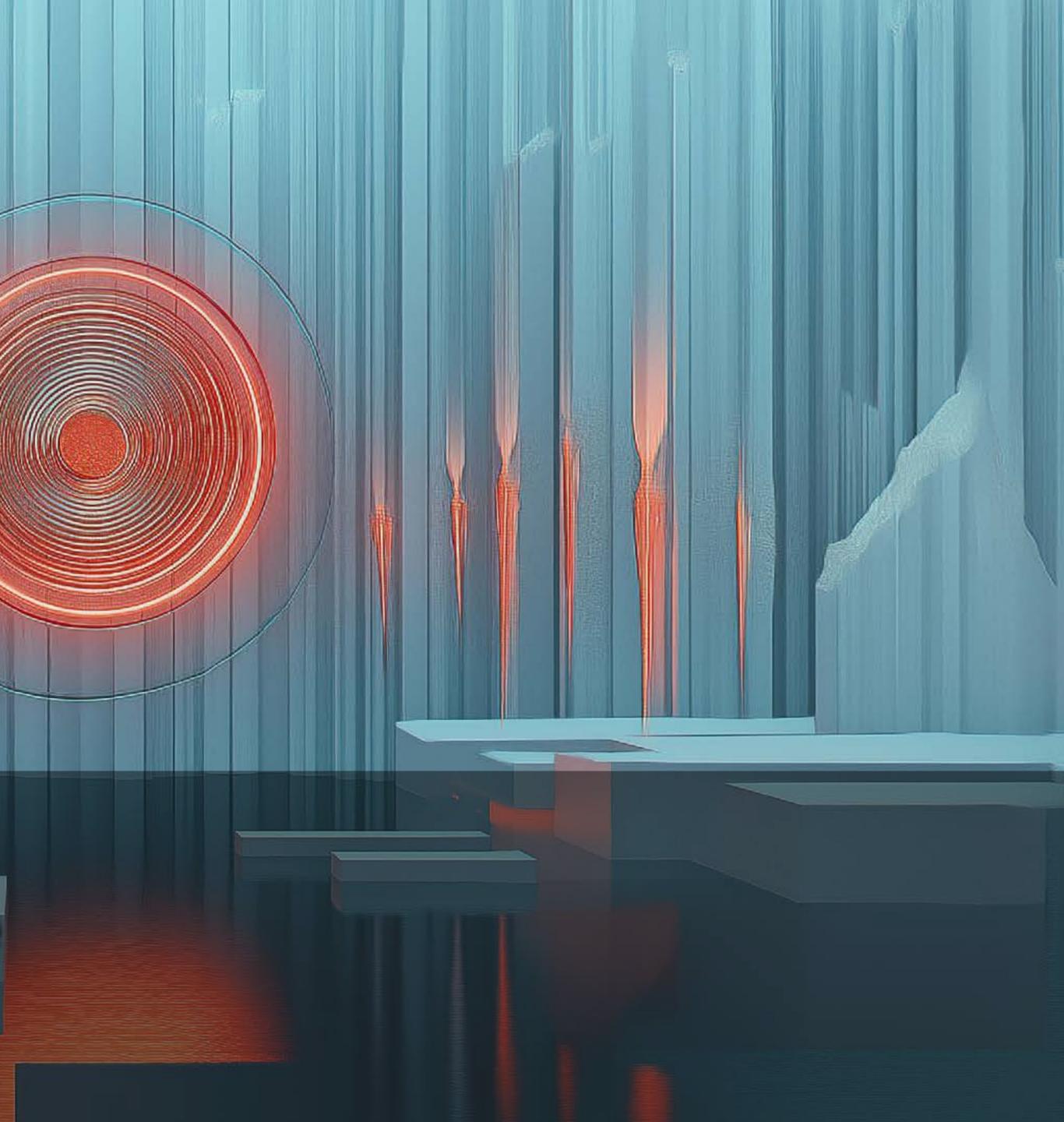


Building an Intelligence Strategy in 2025



FPOV UPDATE

The Definition: an Intelligence Strategy is the roadmap to adding an AI layer to your organization - *creating vast intelligence flows*

Components: Human Intelligence Synthetic Intelligence Machine Intelligence Hybrid Intelligence





WHY: <u>Smarter teams win!</u> This has ALWAYS been true.

The strategy for how intelligence gets applied is now evolving and the consequences of success or failure will be bigger than most leaders understand...





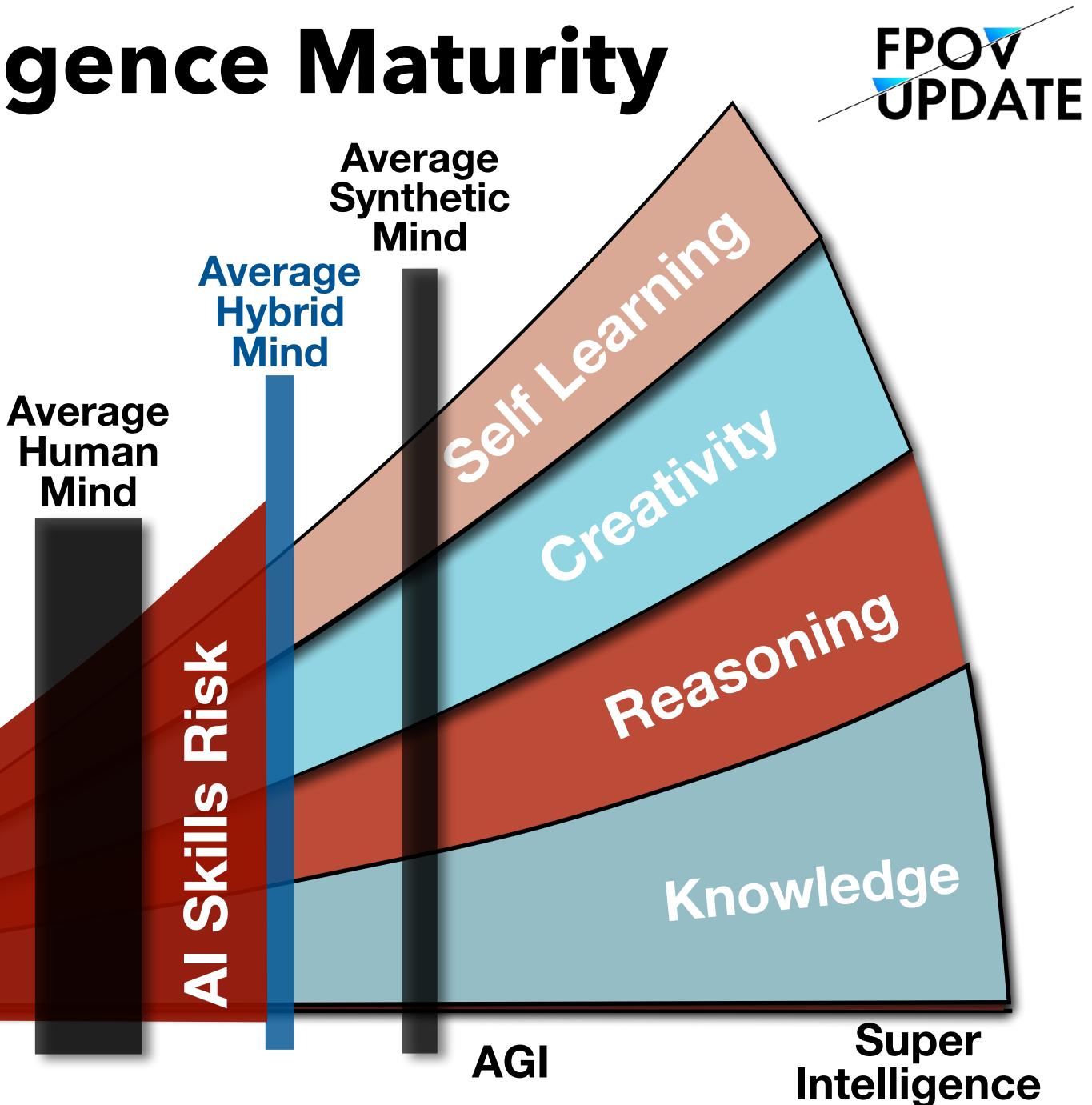
Human/Synthetic Intelligence Maturity

Automated Automatic

RPA

Α

tomation



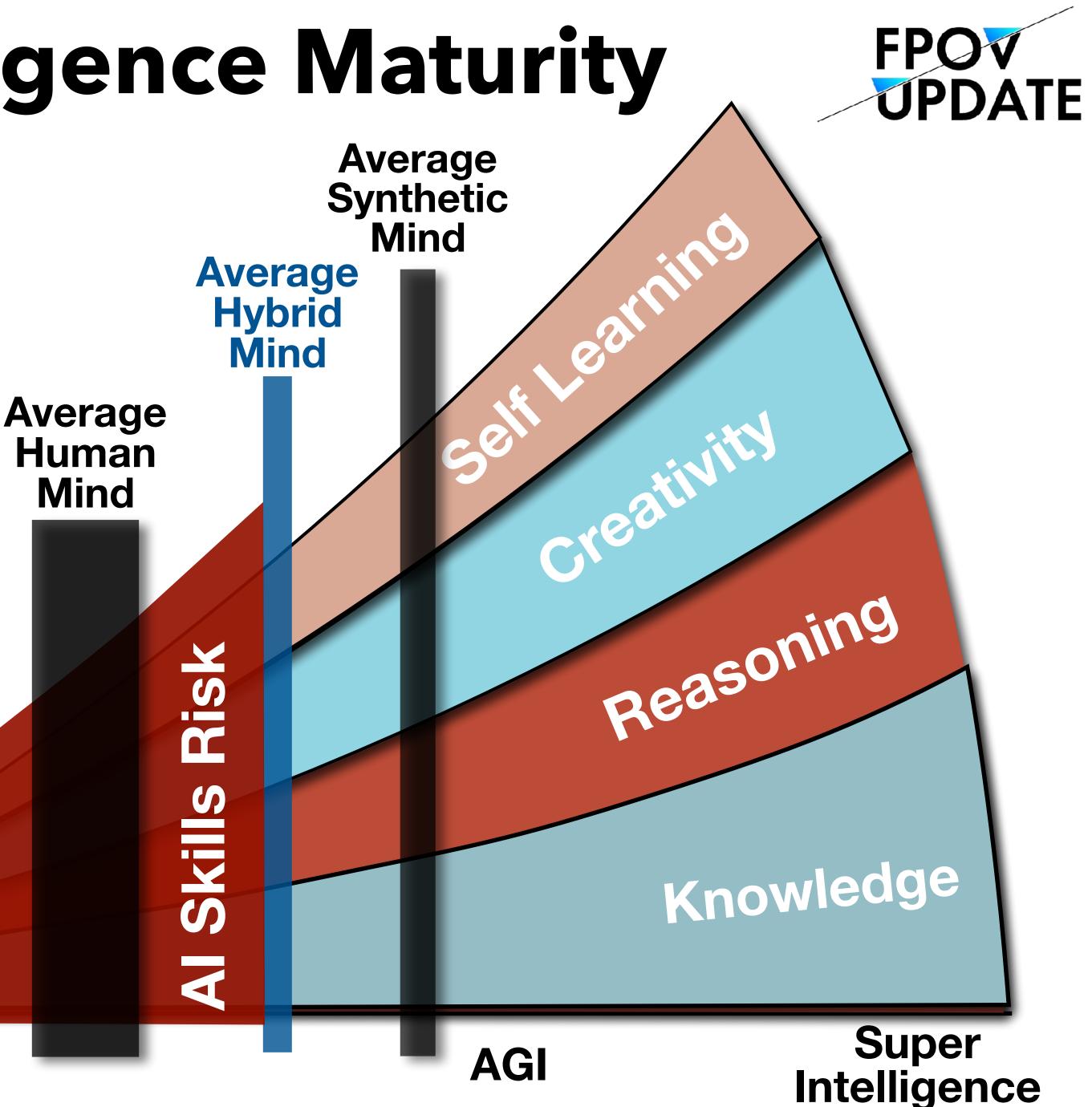
Human/Synthetic Intelligence Maturity

ionation

AI

- Hunter-Gatherer Economy (Prehistory to ~10,000 BCE)
- Agrarian (Agricultural) Economy (~10,000 BCE to 18th Century)
- Industrial Economy (Late 18th Century to Mid 20th Century)
- Service Economy (Mid–20th to Late 20th Century
- Knowledge Economy (Late 20th Century to 2024)

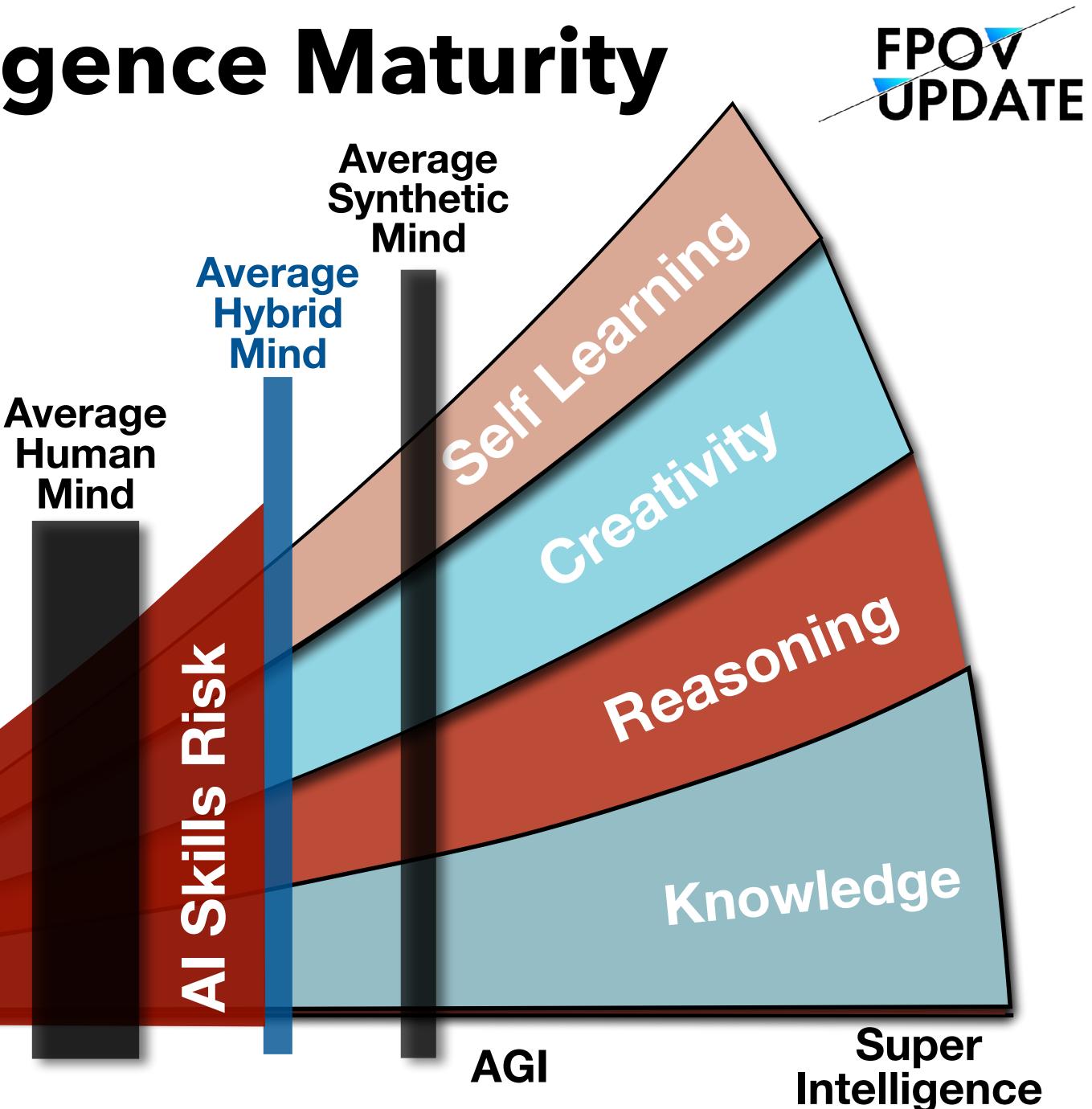
Automated Automatic



Human/Synthetic Intelligence Maturity **Innovation Economy** Humalogy Creativity Curiosity Courage Compassion **Emotional Intelligence**

AI

Automated **Automatic**



Machine Intelligence Maturity (Embodied AI)

Career Risk (Physical tasks)

Α









usical capabilities

NovelSolutions

Super Intelligence



INTELLIGENCE OUTCOMES

Goals for Human Intelligence

- Emotional Intelligence
- Relational Intelligence
- Creative Intelligence
- Discretion

Goals for Hybrid Intelligence

- More capable decision-making
- Higher productivity
- Solving problems not solved before
- Fulfilled and happy team members

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Goals for Synthetic Intelligence

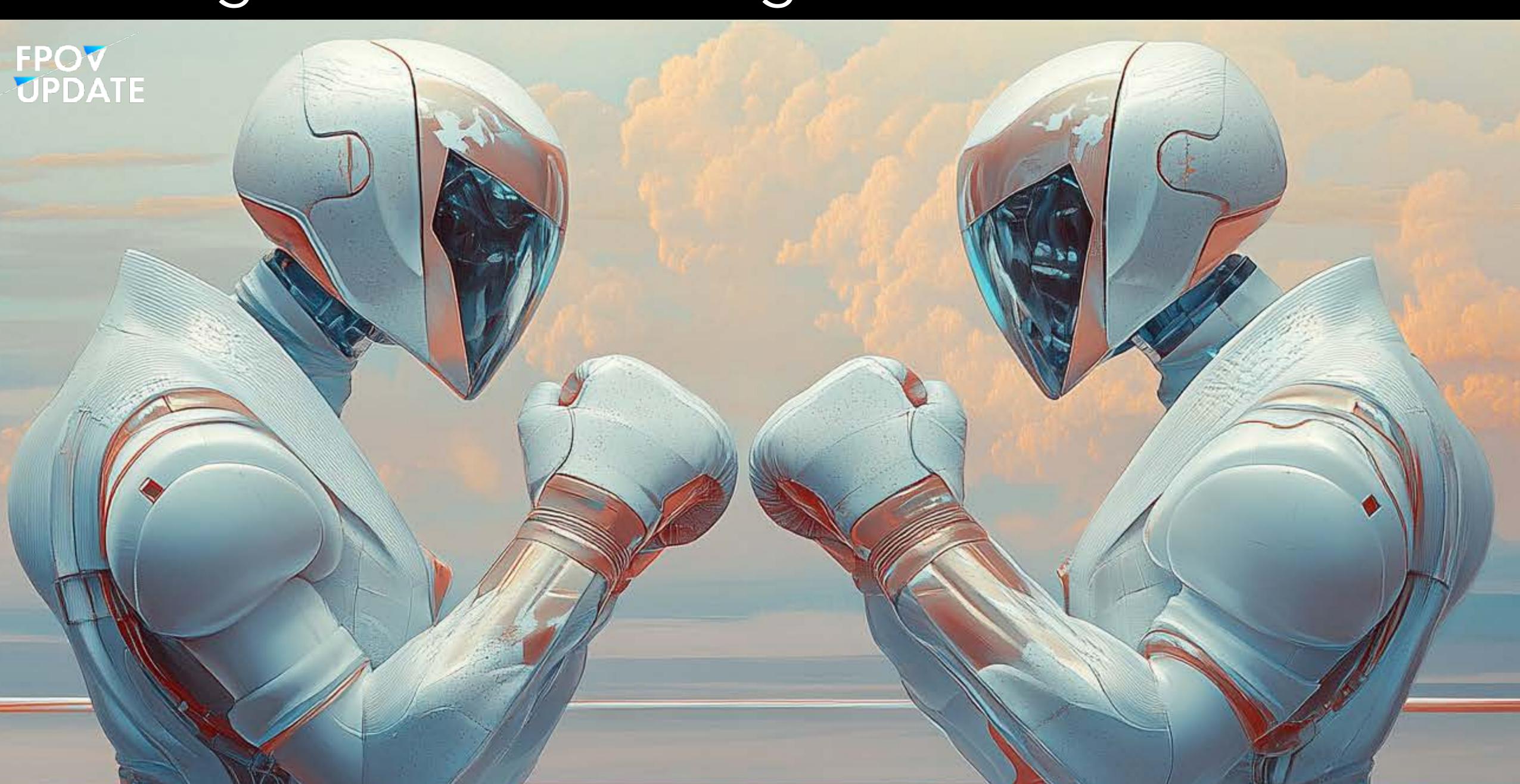
- Multidimensional Intelligence
- 24/7 Intelligence
- Human+ NLP capabilities
- Consistent Intelligence
- Automated Intelligence

Goals for Machine Intelligence

- Smarter devices and machines
- Further automation
- Better safety
- Higher throughput



Organizational Intelligence: An Al Battle



Organizational Intelligence: An Al Battle

FPOV UPDATE

Customers



You

Job Applicants
Digital Criminals

VS.

VS.

Competitors

You

VS.

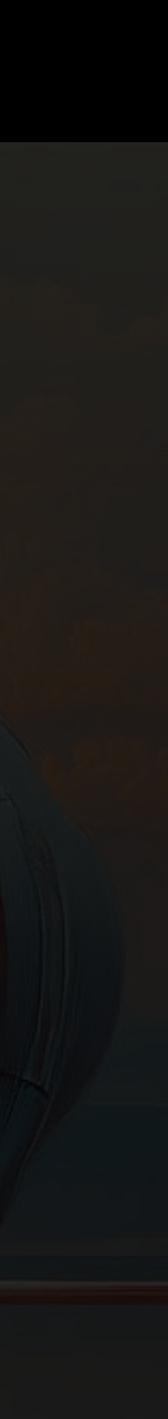
Big Tech

VS.

VS.



You





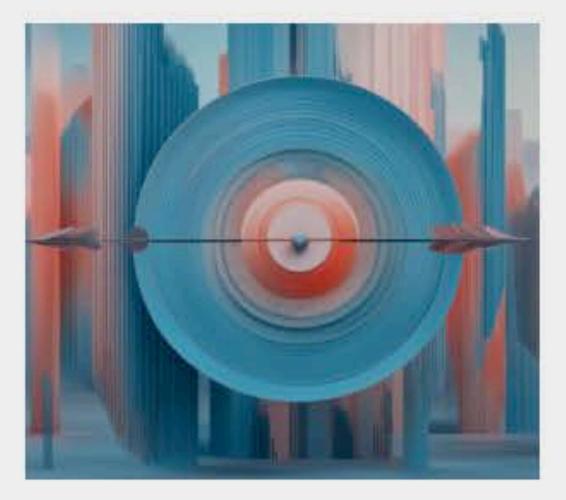
HOW: There is a decision path to develop a powerful AI strategy:

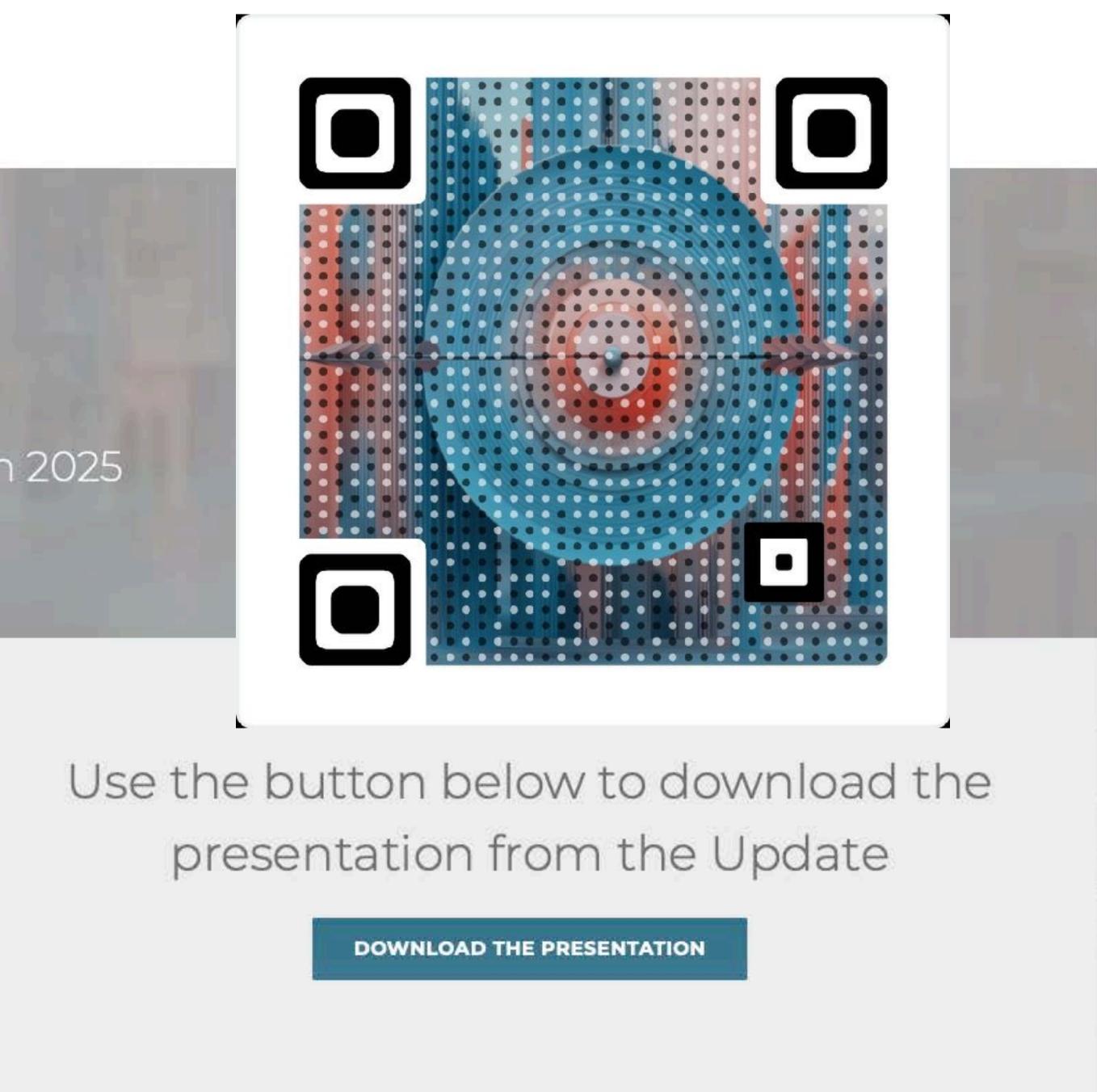
- 1) Have a vision of the "finished Al implementation at your org
- 2) Have a process to build and document your Al roadmap
- 3) Work to create the fertile ground for the AI roadmap to be operationalized

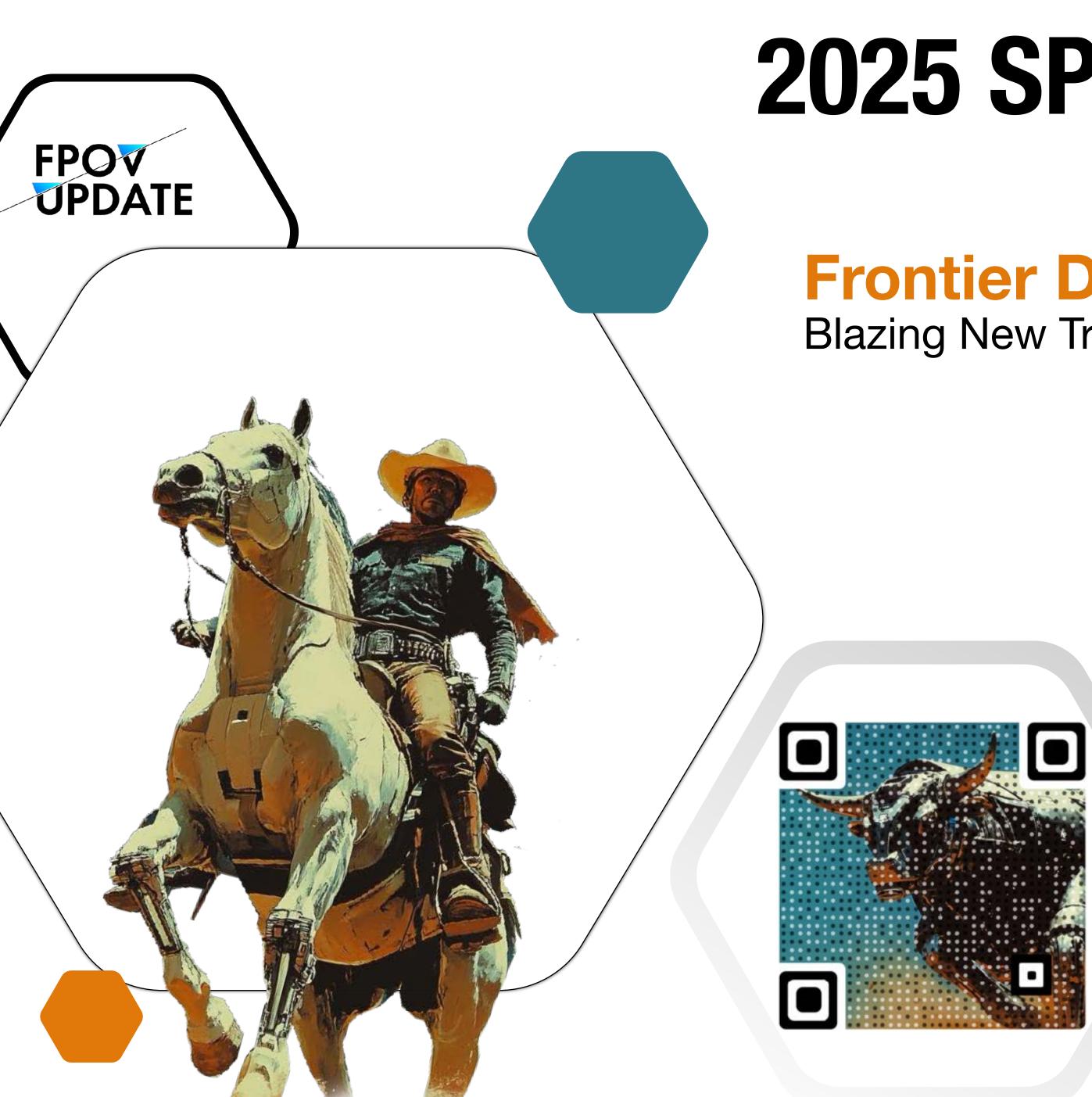




FPOV Update Building an Intelligence Strategy in 2025







2025 SPRING THINKTANK

Frontier Days to Frontier Models Blazing New Trails in Business Automation

May 12th - 13th

Monday: 11:30am - 5pm Tuesday: 8am - 3:30pm

Oklahoma State University, Stillwater, OK

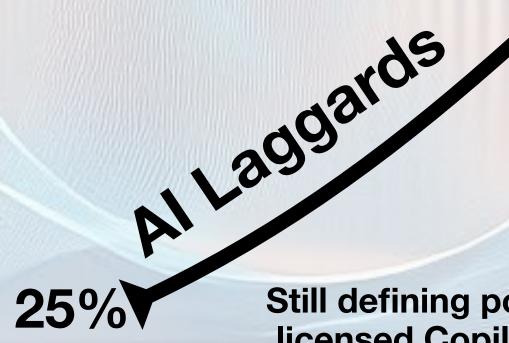
fpov.com/thinktank-2025/

FPOV UPDATE

The Al Strategy Bell Curve

Lost Opportunities

- Financial Performance
- Safety Improvements
- Job Satisfaction
- Automation
- Quality Improvements
- Sector CX Improvements



Still defining policy & risk control, licensed Copilot at a small scale and have done no real AI education

The Herd

65%

Usage encouraged, wider adoption of imbedded AI, a few POC's developed, little AI education provided. An ad hoc AI team in place

Opportunity Zone

Operationalizing many AI tools, full usage of imbedded AI, a fully functioning AI team, AI innovation program is in place with budgets to support it





Intelligence Strategy Models

A Lean AI Strategy This is a roadmap that makes progress with AI without a large investment of time and money. It focuses on the foundations of AI (governance, data, platforms, AI skills) and a few operational use cases in order to build momentum.

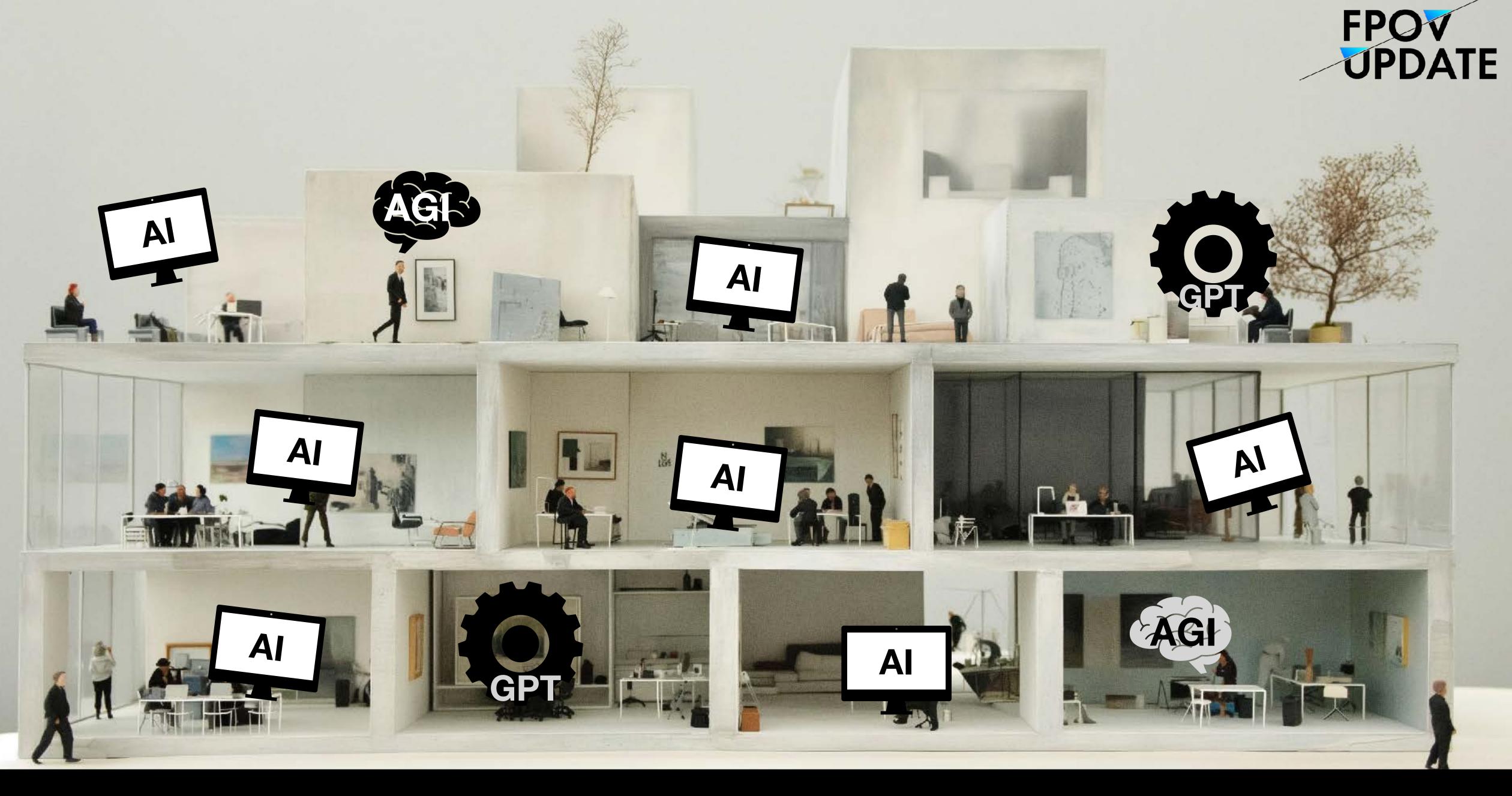
A Full AI Strategy This is a roadmap that helps the organization move faster with AI that peers and be a noticeable part of the brand for the next few years. This requires a great AI foundation and a full process for building many operational use cases. Financial investment decisions are made based on ROI and grow with proof of success.





1) INTELLIGENCE STRATEGY: Ine End in Mind





The "Organizational Mind" an Ambient Intelligence Layer





Policies

R

Al to Al Knowledge Transfer Layer

Data Orchestration Layer

Action/Automation Layer

Knowledge Storage Layer

Human Interaction Layer Access control, memory, preferences

The "Organizational Mind" an Ambient Intelligence Layer



Analysis/Reasoning Layer

Financial Legal Creative Critic Strategy Marketing Relational Technician Engineer Historian Writer Storyteller Psychologist Healthcare

Experts U Syntheti

Organizational Mind Intelligence Inventory

Monitoring/Automation Systems

Operational Oversight

Dynamic Audit System

Team Performance Oversight

Market Surveillance System

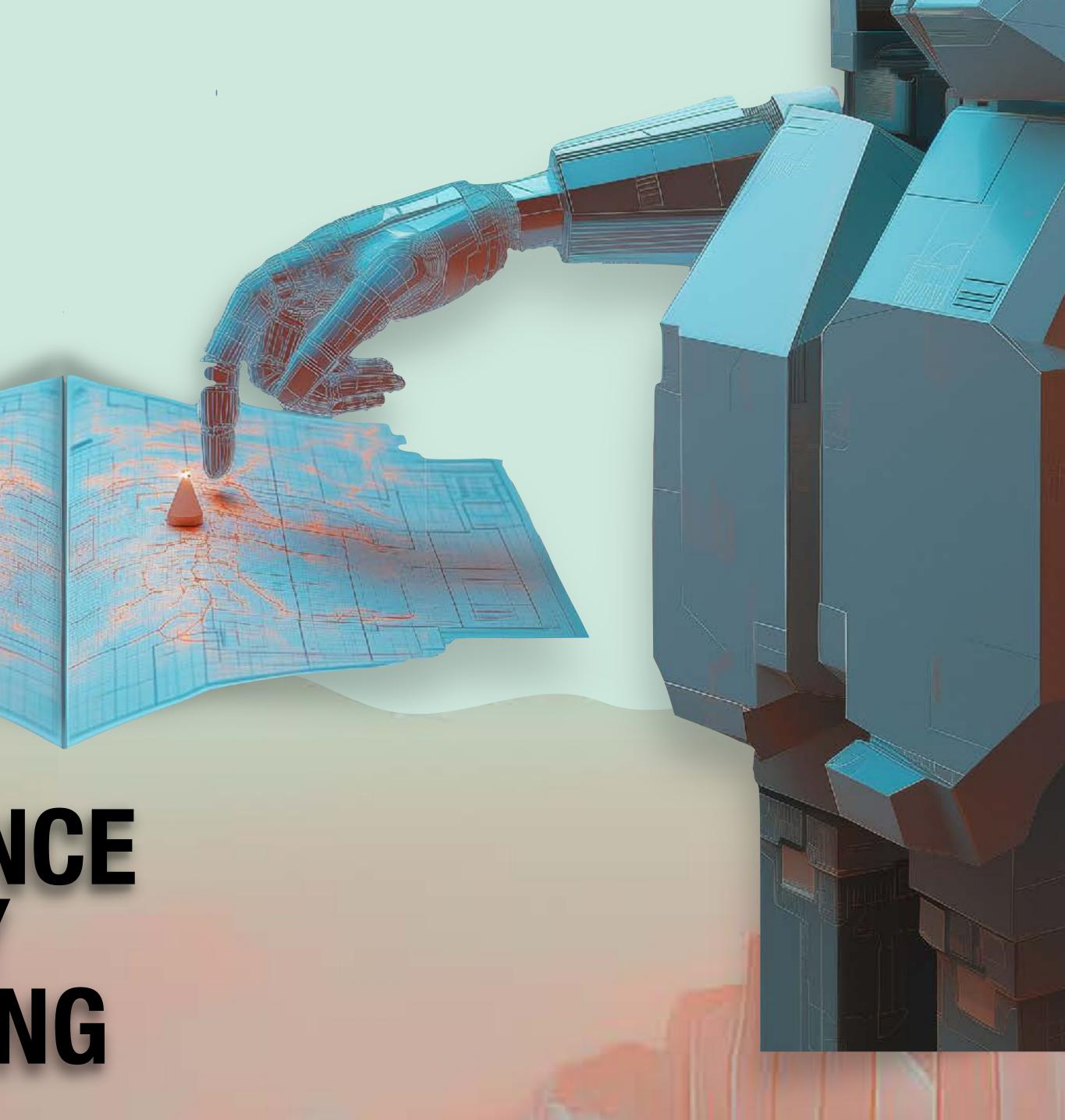
Product Monitoring

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FPOV UPDATE

2) INTELLIGENCE STRATEGY ROADMAPPING



AI STRATEGY ROADMAPPING: PROCESS EXPLANATION

Step One: Define the AI Dimensions These are focus areas that will be useful in your AI strategy work.

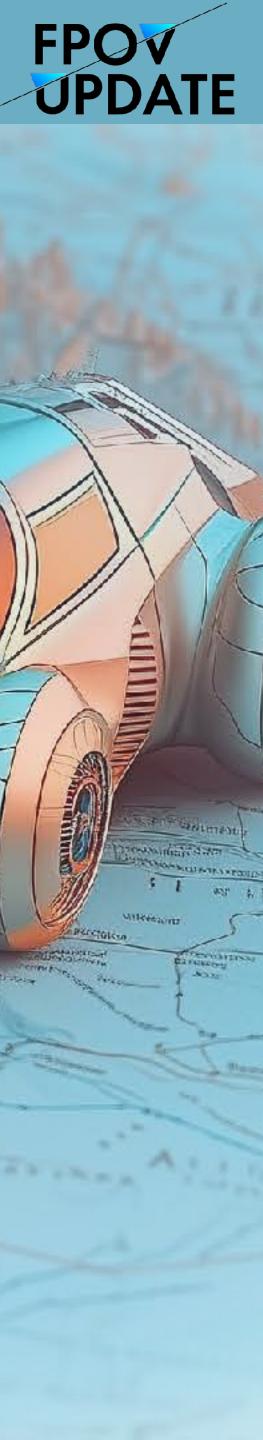
Step Two: Develop Al Roadmap Goals

By defining where you want to be at the end of a specific time frame, you will set commitment to your pool's desired state.

Step Three: Build Out Your Core Al Projects by Dimension Define the combination of action items and the order of these events over the given time to reach the destination.

Step Four: Operationalize the Al Strategy A strategy always lands within an organization's culture, skillset, real and perceived constraints, and larger market conditions.

Following these steps gives you the best chance to succeed with implementing a robust intelligence strategy roadmapping process.



3) Unique Challenges for Operationalizing

1) Inspiring strong adoption from employees is not easy

2) Al tools improve quickly, can be expensive and must be modernized – *forever*

3) AI changes many current process in large ways - causing disruption

4) There is a practical & intellectual complexity to integrating Al into an organization



BOARD LEADERSHIP 2.0

The makeup and skillset for boards must evolve to be effective in the coming era. In this unique Update we will be proposing new models for board skills and responsibilities.

Update #3 - Thursday, May 29th 2:00PM - 3:00PM CST



